

General Terms and Conditions (GTC)

The Sternen Basel AG will be happy to assist you with the organization of your event. To ensure the success of it, we kindly ask you to read the following terms and conditions carefully, as they are an important part of the contract. With the definite order of your event you accept all our terms and conditions. We thank you for your attention and understanding.

Hours of operation

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Summer (Mid-April to September)

Monday to Sunday from 11:30 to 23:00.

Winter (October to Mid-April)

Monday to Friday from 11:00 to 14:00 / 18:00 – 23:00.

Saturday and Sunday from 11:00 – 23:00.

On request, we also open beyond the normal opening hours.

Reservations

The reservation of rooms as well as the agreement of other services become binding for both parties with the written confirmation by Sternen Basel AG to the organizer. We reserve provisional bookings for a maximum of 4 weeks or upon written agreement.

Should there be a new request for the same date, we reserve the right to demand a final decision within 48 hours.

Detailed discussion

Please register early, at least 14 days before the event, to discuss the details. We would like to reserve enough time for you.

Attendance

The final number of participants must be communicated to us no later than 2 working days before the event. If the effective number of persons is smaller, the definitely confirmed number is the basis for the billing; if it is higher, we do not guarantee that we will be able to accommodate all the guests. The additional costs caused by the additional participants will be charged.

Travelling companion

For events booked by a travel- or coach-tour-operator, we offer a free meal for the tour guide to 20 people.

Room rent

The room rent depends on the location and the type and size of the event.

Time extension

The Gasthof zum goldenen Sternen are open according to operating hours. However, if your event is still going on after the opening hours, we charge CHF 160.- per hour for the period between 0:00 - 02:00. For every additional hour after 02:00 CHF 320.-

Deposit

Depending on the nature and size of the event, the organizer must be prepared to pay in advance or guarantee by credit card with appropriate signature. The amount of the advance payment depends on the expected invoice amount.

Detailed information

- All information important for the organization of an event, such as menu and wine selection, seating, table and hall decoration, menu printing, technical aids and others, must be made to Sternen Basel AG at least 14 days before the event.
- An exact timetable must be announced by the organizer no later than 10 days before the event.
- Since we only use fresh products, we cannot rule out a price change.
- All menu options are without additional service.
- Menu suggestions apply from 10 people. A fixed menu has to be selected (exception: vegetarians, allergy sufferers, diets etc.)
- Wine vintages as well as prices can change.
- For short-term disposition regarding seating, we have to charge you.
- The prices for flowers change according to the season and will be charged according to the current costs.
- It is not allowed to attach any material to walls and ceilings.

Seating

We are happy to accommodate your specific seating needs, as far as possible. Depending on the nature of your event, we will find the right table arrangement for you.

Disposal

The organizer is responsible for the disposal of the material brought along. Any costs will be charged.

Children's menus

Children of school age usually do not manage a full menu. Therefore, we recommend ordering something special for your little ones or a smaller portion.

Technical equipment

The organizer is responsible for the correct use and proper return of all technical equipment that Sternen Basel AG provides or procures on behalf of third parties and is liable for any damage or loss. Sternen Basel AG cannot be held liable for the claims of third parties.

Fire Police Rules

The organizer has to commit to comply with the fire regulations, in particular the keeping clear of escape routes, and the guarantee that all material brought in comply with the fire regulations. If the ban is disregarded, Sternen Basel AG reserves the right to charge the consequential costs to the organizer in full.

Insurance

The insurance of objects, clothes and material brought along is in the responsibility of the organizer. Sternen Basel AG disclaim any responsibility for theft and damage.

Liability

The organizer is liable for any loss or damage caused by himself, his employees or event participants. Copyright compensation in connection with music performances are to be registered and handed over by the organizer.

Cancellation

All cancellations must be in writing.

Furthermore, we charge the following costs: (at least CHF 200.-)

21 to 50 days before the event 25% of the package

7 to 20 days before the event 50% of the package

2 to 6 days before the event 75% of the package

The number of people registered 48 hours before the start of the event is binding and will be charged. For group travels, the tour operator is responsible for the timely notification of the exact number of people. When the guests have to pay themselves and there are fewer guests than logged in at the event, the difference will be charged to the organizer.

By packages we understand the confirmed arrangement multiplied with the number of people.

If an equivalent substitute organizer can be found for the reserved premises and is accepted by us, the organizer will be released from the cancellation costs. We reserve the right to customize cancellation conditions according to the type and size of the event, in which case this will be noted in the confirmation. Any advance payments made by us have to be paid in any case.

Prices

Changes are reserved. The prices are basically per person, in Swiss francs and including VAT.

Invoicing

All invoices are charged to the organizer.

If you require a special form of billing or an allocation of the bill, please let us know before the event. The organizer will be charged for any unpaid bills of the participants.

Terms of payment

If not paid in cash, by EC or post card, we will send you an invoice. These are payable within 10 days of the invoice date without any deduction. In any case, we reserve the right for a deposit.

Jurisdiction

The place of jurisdiction is Basel.

January 2020